

# Elena Flood

## CONTACT

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**Location:** Lambertville, NJ

**Portfolio:** [www.elenaflood.com](http://www.elenaflood.com)

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## PROFESSIONAL EXPERIENCE

### **Sales Associate | July 2023 – November 2023**

Dollar General | Lambertville, NJ

- Delivered outstanding customer service by proactively engaging shoppers and resolving inquiries to enhance their shopping experience.
- Accurately operated cash register and managed transactions efficiently in a fast-paced environment.
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### **Sales Associate | April 2023 – May 2023**

Greene Street | Lambertville, NJ

- Organized and maintained merchandise on the sales floor to ensure a clean, appealing retail environment
- Assisted customers with inquiries, purchases, and consignment-related questions
- Processed and filed paperwork for incoming consignment items
- Operated the cash register and handled transactions accurately and efficiently

### **Retail Stock Associate | March 2022 – May 2022**

Marshalls | Atlanta, GA

- Maintained the women's apparel section with excellent organization and attention to visual merchandising standards.
- Supported customers with product questions and purchases during peak retail hours, contributing to daily sales performance.
- Demonstrated adaptability and reliability by performing multiple roles during high-volume periods.

### **Retail Stock Associate | December 2021 – February 2022**

Marshalls | Atlanta, GA

- Ensured timely restocking of shelves and maintained cleanliness in assigned departments, contributing to a seamless customer experience.
- Operated point-of-sale systems with speed and accuracy, processing returns and purchases efficiently.
- Provided customer support and navigated shoppers to desired items, reinforcing store satisfaction and loyalty.

## Housekeeping Attendant | August 2021 – October 2021

Aramark at Lake Quinault Lodge | Quinault, WA

- Maintained high standards of cleanliness across guest rooms and lodge areas, consistently meeting quality and time benchmarks.
- Gained hands-on experience in hospitality and customer service by responding to guest requests and supporting hotel operations.
- Commended for thorough attention to detail and a strong work ethic in a team-oriented environment.

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## EDUCATION

### Bucks Community College | Expected May 2027

Associates of Science in Computer Science

### Atlanta Country Day School | Graduated May 2018

High School Diploma

- GPA: 3.9
- Valedictorian

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## SKILLS

HTML5, CSS, Bootstrap 5

Website Building and UI Design

Point-of-Sale & Cashiering Systems

Customer Service Excellence

Digital Art & Visual Design

Adaptability in Fast-Paced Environments

Python

Inventory Management

Microsoft Office & Google Suite

Creative Writing

Retail Merchandising

Team Collaboration

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## ACHIEVEMENTS AND PROGRAMS

Valedictorian

Atlanta Country Day School

Morehouse School of Medicine  
Research Summer Program

Morehouse College

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## LANGUAGES

Spanish

A1